

Sept. 25, 2019

MEDICAID ALERT

TO: All Providers

SUBJECT: Individuals with Disabilities Education Act Part C Program (BabyNet) Updates and Important Dates

Resources for Continuity of Care Period, which Begins Oct. 1

The South Carolina Department of Health and Human Services (SCDHHS) has been integrating the Individuals with Disabilities Education Act (IDEA) Part C, commonly known as BabyNet, and Healthy Connections Medicaid programs over the past several months. The integration will improve the quality and delivery of services for infants and toddlers participating in the programs and standardize payment to providers who serve these children.

As [previously announced](#), the continuity of care period for the integration is Tuesday, Oct. 1, 2019, through Tuesday, Dec. 31, 2019. SCDHHS has prepared several resources for service providers, service coordinators, managed care organizations (MCOs) and other stakeholders in advance of the continuity of care period to facilitate a smooth transition. Some of these resources are summarized below; however, all previous communications, trainings and provided resources are available on the [BabyNet website](#).

SCDHHS Provided Resources

- A list of Frequently Asked Questions (FAQ) regarding the BabyNet integration with SCDHHS Healthy Connections Medicaid is [available on the BabyNet website](#). This list is continuously updated as new questions are submitted by service providers and MCOs.
- A [compilation of all BabyNet alerts and bulletins issued since May 2018](#) is available in the Announcements section of the BabyNet webpage.
- Contact information for MCOs regarding credentialing is located in [the July 10, 2019, Medicaid bulletin](#).
- Updated contact information for where to submit the [Universal BabyNet Prior Authorization form](#) and Individualized Family Service Plan (IFSP), which will count as clinical documentation during the continuity of care period, was provided in a previous alert. The most recently updated information appears at the end of this alert.
- A training [video for service coordinators on how to use the web tool to review remittances](#) is available online.
- A list of key contacts regarding the BabyNet and SCDHHS Healthy Connections Medicaid integration can be found in the [Aug. 13, 2019, Medicaid alert](#).
- A webinar outlining service code changes to the BabyNet Reporting & Intervention Data Gathering Electronic System (BRIDGES) was held on Aug. 22, 2019, by SCDHHS BabyNet staff. A [recording of the webinar is located on the BabyNet website](#).



- All providers of Applied Behavioral Analysis (ABA) services within the BabyNet network **must be credentialed** with the Behavioral Analyst Certification Board (BACB) to be reimbursed beginning Oct. 1, 2019. [The Aug. 15, 2019, Medicaid bulletin](#) provides in-depth information regarding this requirement and other critical information for ABA providers.

Updated MCO Contact Information

| MCO Plan Name | Fax Number | Email Address |
|--|--------------|--|
| Absolute Total Care | 866-912-3606 | Natalie.D.Crumpton@centene.com |
| First Choice by Select Health of South Carolina | 866-368-4562 | Email submission not available. |
| Healthy Blue by BlueChoice of SC POC: Angie Morales or Margo Roberts* | 800-823-5520 | Email submission not available.* |
| Molina Healthcare of SC | 866-423-3889 | MHSCPriorAuth@MolinaHealthCare.com |
| Wellcare | 855-591-7136 | Tracy.Green@wellcare.com ; Addy.Fama@wellcare.com |

*reflects updated information

Thank you for your continued support of the Healthy Connections Medicaid and BabyNet programs.